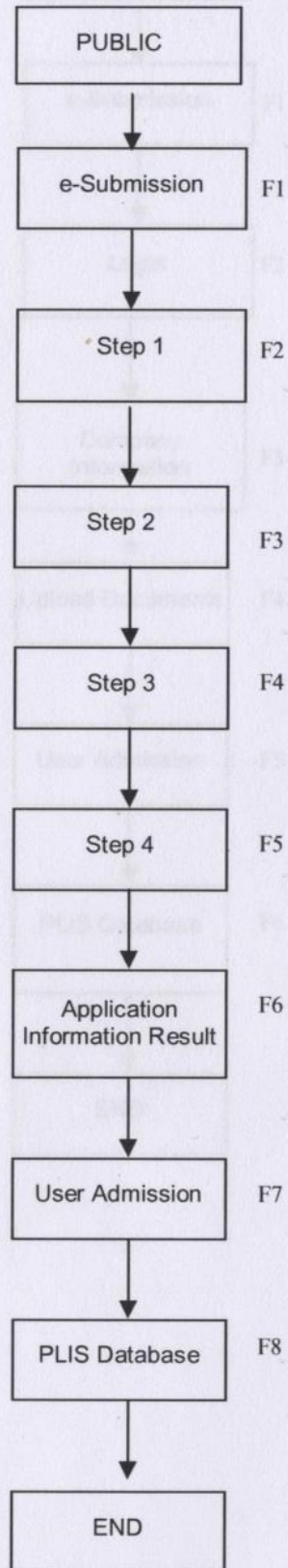


Business Process Procedure Overview

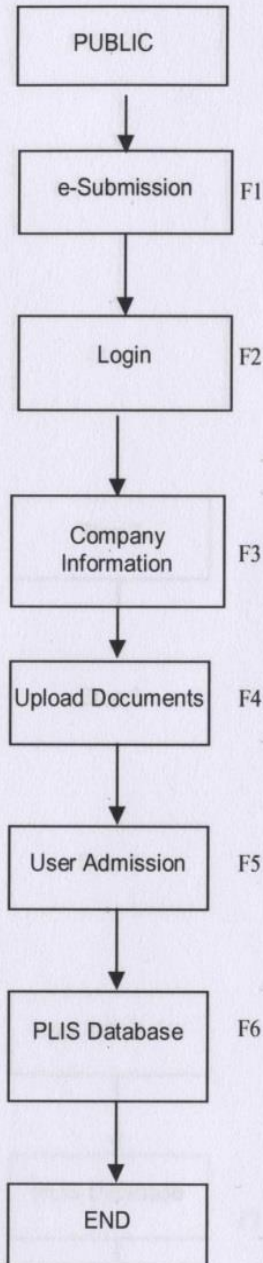
This procedure outlines the necessary steps to enter a new application.



Flow	Role	Remarks
1	Public	Public users can apply new license from e-Submission system.
2	Public	User fill up the form in step 1
3	Public	User fill up the form in step 2
4	Public	User fill up the form in step 3
5	Public	User fill up the form in step 4
6.	Public	User can view all the information that they had entry in previous step.
7.	Public	User does admission that all the information provided are truth.
8.	System	System will insert all the information into PLIS database.

Business Process Procedure Overview

This procedure outlines the necessary steps to renew user license.

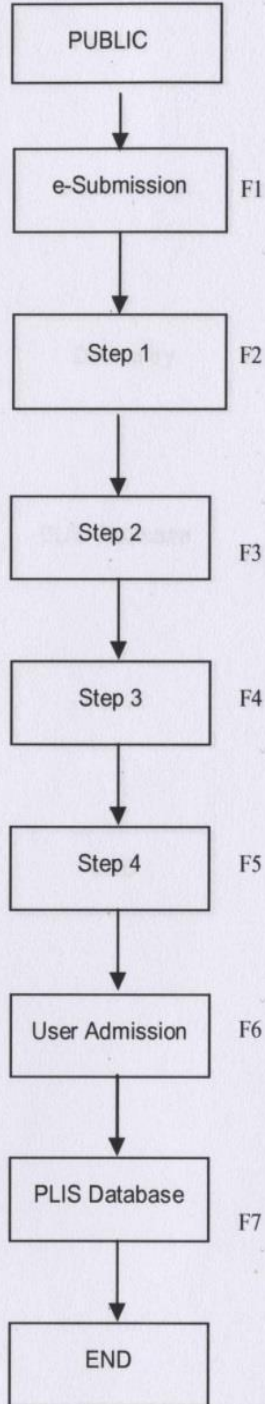


Flow	Role	Remarks
1	Public	Public users can apply renew license from e-Submission system.
2	Public	User need to key in account number and company name to login for renewal license
3	Public	User can view their company's information
4	Public	User must upload their IC and require documents.
5	Public	User does admission that all the information provided are truth
6.	System	System will insert all the information into PLIS database.

4.3 Update Company Information

Business Process Procedure Overview

This procedure outlines the necessary steps to company information.

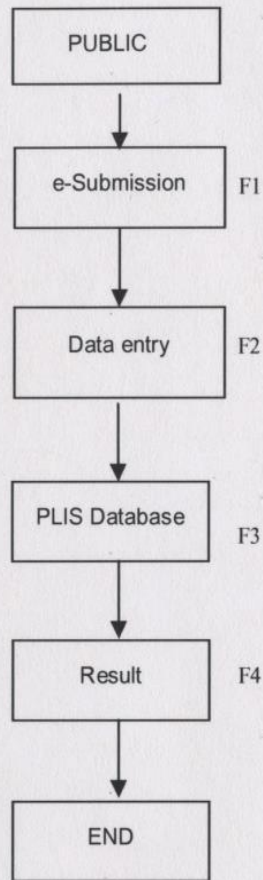


Flow	Role	Remarks
1	Public	Public users can update their company information from e-Submission system.
2	Public	User fill up the form in step 1
3	Public	User fill up the form in step 2
4	Public	User fill up the form in step 3
5	Public	User fill up the form in step 4
6.	Public	User does admission that all the information provided are truth.
7.	System	System will insert all the information into PLIS database.

4.4 Check Application Status

Business Process Procedure Overview

This procedure outlines the necessary steps to check application status



Flow	Role	Remarks
1	Public	Public users can apply new license from e-Submission system.
2	Public	User must enter their reference number and IC number for searching.
3	System	System will search data which match with the reference number and IC number from PLIS database
4	System	System will display result to user